



GOVERNMENT COLLEGE OF ENGINEERING AMRAVATI
(An Autonomous Institute of Govt. of Maharashtra)
"Towards Global Technological Excellence"



Phone: 0721-2531930
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TENDER FORM

e-TENDER NOTICE NO.: GCoEA/CWN/AMC/2023-24/ 565 Dated- 29/01/2024

The Principal, Government College of Engineering, Amravati invites sealed e-Tender for **Annual Maintenance Contract for Data Centre & Campus Wide Networking (CWN) of Government College of Engineering, Amravati.**

Tender form price payment mode: Online (Non-refundable)

The tender document will be available on e-Tendering website and may be downloaded by the interested bidders. The bidders are required to pay online tender fee of **Rs. 500/-** without which bid shall be considered incomplete & nonresponsive and shall not be considered. The tender fee shall be non-refundable in any case.

1. Tender Particulars:

S. No.	Item	Particulars
1	Tender Reference	Tender Notice No.: GCoEA/CWN/AMC/2023-24/ Date:
2	Name of the Item	Annual Maintenance Contract for Data Centre & Campus Wide Networking (CWN) of Government College of Engineering, Amravati.
3	Tender Fee	Rs.500/- (Rs. Five Hundred only)
4	EMD	Rs. 5,000/- (Rs. Five Thousand Only, refundable post completion of final acceptance by the purchaser)
5	Address	The Principal, Government College of Engineering, Near Kathora Naka, Amravati – 444 604
6	Tel No.	(0721) 2531929, 2531930
7	Email	datacentre@gcoea.ac.in , principal@gcoea.ac.in ,
8	e-Tendering Website	https://mahatenders.gov.in
9	Tender shall remain valid till	120 days from the date of submission of tender

The purchaser reserves the right to accept or reject or cancel any tender or relax any part of the tender offer without assigning any reason thereof. All the work under the scope of this tender will be on rate discovered through the tender.



Principal
Government College of Engineering
Amravati– 444 604,
Maharashtra (India)

2. IMPORTANT DATES

The important dates for the tendering process are mentioned below. The bidders are requested to take note of it.

Sr.No.	Event	Target Date & Time
1.	Start date and time of tender publication	08/02/2024@05:00 pm
2.	Start date and time of document download	08/02/2024@05:00 pm
3.	Start date and time of bid submission	08/02/2024@05:00 pm
4.	End date and time of bid submission	15/02/2024@02:00 pm
5.	Date and time of Technical bid opening	16/02/2024@02:00 pm
6.	Date and time of Commercial bid opening	17/02/2024@02:00 pm

Important Note:

Any organization debarred / blacklisted by Central / State government in India, at the time of submission of the bid, shall not be allowed to participate in the tender.

Important Instructions to Bidders for submission of Offer against Tender Enquiry Published by Government College of Engineering, Amravati

Instructions for submission of Tender and its accompaniments:

1) SUBMISSION OF BIDS

It is proposed to have a Two Cover system for this tender:

(1) **Technical Bid** – Cover Should Contain Technical bid documents mentioned in ‘Part D’ of this tender notice.

(2) **Commercial Bid** – Cover Should contain commercial bid document.

- 2) The documents required to be submitted with tender should be STRICTLY in the order as given below in part A, otherwise the tender may get rejected. Also, the documents should be serially numbered and initialed. Cutting/overwriting, if any, should be countersigned. **Each page of the tender should be duly signed and stamped by the authorized signatory.**
- 3) The offer should be submitted in the prescribed form. All the documents are to be uploaded in PDF format only.
- 4) Hypothetical and/or conditional bids will not be entertained.
- 5) Rates should be quoted in India Rupees (INR) only as the comparison will be done based on INR prices only. No assumptions are to be made regarding concession certificates like customs duty exemption etc. All prices are exclusive of GST in INR and must be written on priced tender form.
- 6) In commercial bid, all the items/sub-items like GST, taxes, duties, charges, etc. should be clearly mentioned. Later, no claims will be entertained from the bidders regarding this and also the decision of the Principal, GCoE, Amravati in this regard shall be final and binding on the bidders. It is in the interest of bidders to give all the details of rates. ***The Main BID ENVELOPE MUST contain: a) Envelop A (Technical Bid Envelop) mentioning the eligibility of the bidder for the said tender work. b) Envelop B (Commercial Bid Envelop)*** Please quote exclusive of GST of all taxes.
- 7) Tender will only be opened on the date specified in the Tender Notice. The bidders or their authorized representatives may remain present during the opening of the Tenders. The offers of the bidders qualifying technically are only eligible for the opening of ENVELOPE No. 2. (Commercial Bid). They will be opened in the presence of a bidder or their authorized representative (if any present).
- 8) PAYMENT TERMS: 25% Payment Paid Quarterly. Any deviation in satisfactory installation and proper performance of the product shall lead to withholding the payment.
- 9) Onsite Support and Maintenance:

Description	Compliance
Onsite Support and Non-Comprehensive Maintenance Contract for One year.	Annual Maintenance Contract for Data Centre & Campus Wide Networking (CWN) of Government College of Engineering, Amravati.

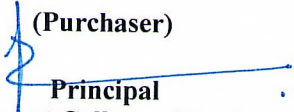
10) Onsite-Maintenance:

The onsite Support and maintenance period for the systems shall be considered as per point 9 above. Onsite Support and Non-Comprehensive Maintenance Contract for One year.

- 11) Details of scope of work or specifications of the services, relevant information and other technical features shall be quoted. The offer should be firm/OEM/Bidder exclusive of GST. Including other

all expenses, services or other all taxes, etc. Escalation in price will not be allowed during the entire period of the contract.

- 12) The Principal, Government College of Engineering, Amravati does not bind himself to accept the lowest or any other tender and reserves to itself the authority to reject any or all the tenders received without the assignment of any reason. Any tender in which any of the prescribed conditions is not fulfilled by the bidder shall be summarily rejected.
- 13) The Commercial bids of the bidders who do not conform to the eligibility criteria as mentioned **in Para 14 below** will not be opened.
- 14) Eligibility Criteria:
 - a. The bidder should have at least Three years' experience in of datacenter hardware, infra and network services AMC Contract of mentioned equipment to equivalent same sizing of any reputed organization. Purchase Order and Performance Letter from the organization where implementation has been carried out is to be submitted in the technical bid envelope.
 - b. The bidder should have One running contracts with any Govt. /Semi Govt. Dept./PSU/Bank for at least 3-year Testimonial should be enclosed as proof.
 - c. Copies of last three years I.T. Returns, CA certificate, Balance Sheets & Revenue A/C having a turnover of at least 60 lakhs for last three years.
 - d. The bidder should have at least 01 hardware engineers/technician with a minimum of five years experience in respective area with well qualified & as standby backup local support engineer. Attached proforma of support team & qualification as per Annexure-F.
 - e. The bidder or its OEM has local service center in Buyer Location for future service & support submitted proof document.
 - f. Dedicated No. for 24 x7 Service Support: BIDDER Telephone No. for Service Support.
- 15) The technical qualification of the Services offered should comply with the technical specifications as detailed in Technical Specifications. GCoEA has the sole discretion to accept or reject tenders based on deviations, if any, from the technical specifications.
- 16) The Principal, Government College of Engineering, Amravati does not bind himself to accept the lowest or any tender that does not fulfill the technical and other service requirements of the present system at GCoEA and specifications/requirements stated in this tender and reserves the authority to reject any or all the tenders received without assigning any reason. Any tender in which any of the prescribed conditions is not fulfilled by the bidder shall be summarily rejected.
- 17) Amendment to the tender document: GCoEA reserves the right to make revisions or amendments to the tender documents prior to the closing date of the tender. Such revisions or amendments shall be announced by an addendum or corrigendum.
- 18) We look forward to receiving your quotations and thank you for your interest in this process.

(Purchaser)

Principal
Government College of Engineering
Amravati- 444 604,
Maharashtra (India)

The bidder shall submit the tender and other documents as follows:

Part-(A) ENVELOPE CONTENTS

“Two Envelop” Systems will be followed for this tender. Two envelopes, namely, Technical Bid Envelop’ and ‘Commercial Bid Envelop’.

PROCEDURE FOR SUBMISSION OF BIDS:

The quotation shall be submitted using two cover system, Technical and Commercial bid and it shall be submitted in two separate envelopes.

I. The envelope containing technical bid should contain the following:

Technical Bid: (all the documents are to be uploaded in PDF format)

This envelope must contain documents (on Company letter head) regarding years of experience, list of past and present clients, services provided in past with nature of services, any recognition or award received for rendering services, any other technical specification if any, filled in and duly stamped proforma mentioning performance of the supplier, duly completed Annexure-B with undertaking on Rs. 100/- stamp paper, No-deviation certificate in prescribed proforma, GST registration & Paid certificate either from State or Central Govt. etc.

- 1) **Covering Letter for Enclosure:** A covering letter stating the list of enclosures should be attached in the offer along with the checklist.
- 2) **EMD:** Rs.5,000/- (Rs. Five Thousand Only, refundable post completion of Final Acceptance Test and without any interest whatsoever) to be paid through e-Tendering website <https://mahatenders.gov.in>.

EMD of all the unsuccessful bidders will be refunded by <https://mahatenders.gov.in> website automatically EMD of the successful bidders will be discharged only after taking of the Handover and testing of prescribe scope as per tender and submission of Testing Report (signed by the Purchaser). GCoE, Amravati shall NOT pay any interest on EMDs of any bidder and reserves the right to refund during the mentioned period subject to the condition of proper technical support in financial dealings from the <https://mahatenders.gov.in> website.

EMD shall be forfeited in the following cases:

- If a bidder withdraws its bid during the period of bid validity.
- In case of a successful bidder, if the bidder fails to supply and/or refuses to supply the goods &/or services to GCoE, Amravati

Note: No exemption for submitting the EMD will be given to any agency

- 3) **Self-declaration:** Letter from Bidder/Tendered as per Annexure-C or in a similar format.
- 4) **GST Registration:** GST registration Certificate and GST paid challan last three either from State or Central Government (as the case may be) showing tax paid up to Last Financial year and no dues.
- 5) **No Deviation Statement:** A no-deviation certificate must mention the nature of services quoted by the bidder against the tender.

No Deviation statement of specification of the services offered giving details of specifications in following pro-forma only (No other format will be accepted). Specifications of the services called for are given in Annexure-A.

Proforma of No Deviation Certificate (given as Proforma D with this tender notice)

Name of the Supplier:

Specification of Services stated in Tender Enquiry step by step	Specification of Services offered by Bidder step by step	Whether there are deviation(s) from the tender specification, Yes / No	If yes, indicate clearly which the deviations are
1	2	3	4
Specification detail			

Signature of Bidder with Seal

The bidder must fill the above pro-forma and merely certify that 'There is no deviation between tender specifications and specifications quoted by the bidder' is not acceptable and such bids are likely to be rejected.

6) List of Clients for Past Experience:

List of clients regarding the nature of the services of a similar nature rendered by you stating the years in which they were rendered. Preferably the self-attested photocopies of supply orders confirming the claim of such experience should be given.

7) Performance of Supplier:

Past Experience of bidder with this department or elsewhere regarding service supplied. Information to be submitted below mentioned pro-forma giving order no., date, name & nature of service, name of service provider.

Proforma of Performance of Supplier (given as Proforma E with this tender notice)

Certified that performance of the supplier and after sales service provided by M/s. _____ is as given below:-

Sr. No.	Name of Supplier	Supply Order No.& Date	Date & Location of Supply of equipments	No. of failures during supply of equipments (Please Give details)	No. of failures after expiry of Purchase Order (Please Give details)	Service provided. by supplier** Unsatisfactory /Satisfactory	Remark Please attach. service reports of the supplier, if any
1	2	3	4	5	6	7	8

** Specific remarks only to be given in words specified.

Signature of Head of Institute/Organization/Office/Department
With name and seal of the Office

8) **Undertaking for giving demonstration** of offer Services for equipment within short period of notice must be submitted.

9) **Declaration by the bidder** (penalty clause): Copy of Declaration duly signed by bidder regarding penalty clause. **Please refer to Annexure-A Terms & Conditions.** Any misleading information, whether intentional or unintentional will lead to disqualification.

II. **The envelope containing Commercial Bid should contain the following:**

Envelop B (Commercial Bid Envelop):

Sr. No	Specifications and Description of the Services	Price per Unit (in Rs.) Exclusive of GST. Including other all expenses, services, or all taxes, etc.
1	Annual Maintenance Contract for Data Centre & Campus Wide Networking (CWN) of Government College of Engineering, Amravati.	

Part - (B) SECURITY DEPOSIT/PERFORMANCE GUARANTEE

Security Deposit/Performance Guarantee: Security Deposit (in the form of fixed deposit) or Performance Bank Guarantee of 10% of total order value must be deposited as security deposit.

Security Deposit / Performance Bank Guarantee will be released after one year.

Please refer to Annexure-A Terms & Conditions. In case of violation of any of the conditions of AMC (for One year), the aforesaid security deposit / performance guarantee shall be invoked by GCoE, Amravati.

Part - (C) SUBMISSION OF TENDER

- 1) All the bidders should submit their tenders off-line at GCOEA inward section. Bidder shall be fully responsible for proper submission of bids/Tender. Any communication in any form shall not be entertained by the GCoEA regarding bid/Tender submission on the said website.
- 2) The BID/tender received after closing date and time will not be accepted at all.

Part - (D) OPENING OF TENDER

- 1) In case, under unavoidable circumstances, the specified date for submission of tenders falls on or is subsequently declared as holiday or closed day for this office, the tenders shall be received up to next succeeding working day till the prescribed time. The same shall apply on opening of the tenders where under unavoidable circumstances, the specified date for opening of tenders falls on or is subsequently declared as holiday or closed day for this office, the tenders shall be opened on next succeeding working day on the prescribed time. In normal course the tenders will be opened on the date specified in the tender notice i.e. **16/02/2024 at 02.00 pm** at GCoE, Amravati.

- 2) The technical bids shall be opened first for verification and scrutiny for eligibility of the bidder. The offers will be first evaluated for completeness with respect to documents submitted with the offer. Those offers which have all the supporting documents as per requirements in the tender will be evaluated on technical grounds. The commercial bids of only technically valid offers will be opened, and the lowest cost offer (L1) will be recommended. Final decision regarding the award of the tender shall be taken by the Principal, Government College of Engineering, Amravati.
- 3) The commercial bids of only those bidders who fulfill all the requirements mentioned in this tender document shall be opened.
- 4) The Principal, Government College of Engineering, Amravati shall have the full right to reject any or all tender(s) without assigning any reason whatsoever to the bidder.
- 5) Competent Bidder fulfilling all the requirements and quoting the lowest price will be informed about the intention of award of contract (Acceptance of Tender) by sending an Acceptance Letter (A/L). The purchase order shall be released only on acceptance of Terms & Conditions of Annexure-A. Submission of security deposit/performance guarantee of 10% of the total order value in the form of Bank Guarantee valid for one year should be made by the service provider within 15 days from the date of issue of purchase order.
- 6) The rates quoted should remain valid and firm for a period of 45 days from the date of the tender.
- 7) The date of opening of tenders is as specified above.
- 8) Tender fee should be paid in Cash/DD at Government College of Engineering, Amravati office section.

Part - (E) Check List of various documents that are to be submitted for technical scrutiny in technical bid envelop:

Sr.No.	Item for which proof document is required
1.	Covering Letter for tender on letter head of the bidder
2.	A self-attested copy of PAN of the firm/Proprietor(s)
3.	GST registration Certificate and GST paid challan last three either from State or Central Government (as the case may be) showing tax paid up to Last Financial year and no dues.
4.	No-deviation certificate in prescribed pro-forma only
5.	List of users/clients, Preferably the self-attested photocopies of supply orders confirming the claim of experience in years should be given in BID and List of documents as per eligibility criteria.
6.	Undertaking for installation and demonstration
7.	Undertaking about risk services, purchase, fall clause, penalty clause (Please refer Annexure-A Terms & Conditions)
8.	Support infrastructure and Local Service Centre Details with Address & Telephone Nos.
9.	Annexure-B on firm's letter head
10.	Point no. 08 of Annexure-B given on Rs. 100/- stamp paper

Part - (E) Description and Technical specifications of services called for are given below:

Annual Maintenance Contract for Data Centre & Campus Wide Networking (CWN) of

Government College of Engineering, Amravati.

Specification for Onsite Support and Non-Comprehensive Maintenance Contract for One year.

Sr. No	Service Description	Compliance (Yes/No)
1.	Management of entire campus outdoor/indoor wireless connectivity.	
2.	Management of entire campus including departments with all Network Rack, LAN Network, node/Users, Fiber optical network, Wireless tower, etc.as per list of material in <u>Annexure-C</u>	
3.	Server Configuration management.	
4.	Router Configuration management.	
5.	Firewall security policy management.	
6.	Network Management Server management.	
7.	Cisco core switch Configuration management.	
8.	Cisco LAN and WAN equipment management.	
9.	140 Mbps BSNL Leased Line and 1 Gbps NKN Leased Line Management.	
10.	DSN security management.	
11.	Wireless Access Point management.	
12.	Wireless Tower management.	
13.	Wireless LAN administration and maintenance.	
14.	LAN administration and maintenance.	
15.	College website 'www.gcoea.ac.in' management. Support and coordination for college website www.gcoea.ac.in to respective vendor for website maintenance and its perfect working conditions including hosting, domain name service and other necessary requirements.	
16.	Website documents and contents uploading.	
17.	Video conferencing unit management.	
18.	Internet Authentication and Email user creation.	
19.	G-Suite Email user creation and User Account Management.	
20.	Quarterly backup of all Cisco devices and other contents on regular basis.	
21.	Service Management of Datacenter equipment namely UPS battery Setup, Air-conditioners in NOC Room, Server Room, and UPS Room including Switching Unit and other facilities of importance in data center.	

22.	CWN Datacenter devices i.e. Biometric Access Control System, Fire Alarm System, Water Leakage Detection System, Rodent Repellent System etc. regular testing and management.	
23.	Guidance and support on Examination, Admission, and other online activities, whenever required.	
24.	On-Site Management Facility with Service Engineer stationed at GCoEA daily basis during working hours. And service including Government and/or other holidays whenever required.	
25.	Uploading of BIDs/Tenders on Maha tender website as instructed by institute authority.	
26.	All network related equipment maintenance that is present in institute campus.	
27.	Routine maintenance related to complaints and entire system management of the data center and its associated working.	
28.	Network configuration maintenance of campus computers and printers for network connectivity with data center Switches & Servers. Excluding computers and printers hardware maintenance.	

Date:

Name & Signature of the Bidder with Designation

Seal of the Bidder:

Annexure – A
Tender Form & Terms and Conditions for Tendering

Tender submission should be addressed to:

The principal,
Government College of Engineering,
Amravati – 444 604 (M.S.)

Reference: Tender Notice No.: GCoEA/CWN/AMC/2023-24/ Dated- __/__/2024

We, the undersigned have examined the above-mentioned Tender Notice and after having understood the requirement of your office and fully abiding by your terms and conditions, now offer to deliver the required services in accordance with your order in conformity with the specifications and rate given here under:

Description of the services called for is given below:

Sr. No.	Specifications and Description of Services
1	Onsite Support and Non-Comprehensive Maintenance Contract for One year.

Scope of Work:

1. Management of entire campus outdoor/indoor wireless connectivity
2. Management of entire campus departments with all departments Network Rack, Lan Network, node/Users, Fiber optical network, Wireless tower, etc. as per list of material in Annexure-C.
3. Server Configuration management.
4. Router Configuration management.
5. Firewall security policy management.
6. Network Management Server.
7. Cisco core switch Configuration management
8. Cisco LAN and WAN equipment's Management.
9. 144 MB BSNL Leased Line and 1 Gbps NKN internet line Management.
10. DSN security management.
11. Wireless Access point management.
12. Wireless Tower management.
13. Wireless LAN administration and maintenance.
14. LAN Administration and maintenance.
15. College website (www.gooen.ac.in) & portal (home.geoea.ac.in) vendor management. Support and co-ordination for college website (www.gooen.ac.in) & portal (home.geoea.ac.in) to related vendor for website maintenance and its perfect working conditions including hosting, domain name service and other necessary requirements.
16. Website document and contain Uploading.
17. Video conferencing unit management.
18. Internet Authentication and Email user creation.
19. G-Suite Email user creation and User Account Management.
20. Quarterly backup of all Cisco devices and other contents and regular.

21. Datacenter equipment i.e. UPS batteries Setup, Air-conditioners NOC Room, Server Room and UPS Room including Switching Unit and other facilities of importance in data centre Services Management.
22. CWN Datacenter devices i.e. Biometric, Access Control System, Fire Alarm System, Water Leak Detection System, Rodent Repellent System etc. regularly testing and management.
23. Guide and support on Exam, Admission and other online activities whenever required.
24. On-Site Facilities Management with service engineers stationed at GCOEA on a daily basis at working hours and service including Govt. or other holidays whenever required.
25. Maha tender website BID/Tender uploading as per given by department authority.
26. All network-related equipment's maintenance is present on the institute campus.
27. Routine maintenance related complaints and entire system management of the data centre and its associated workings.
28. Network configuration maintenance of campus computers and printers for network connectivity with data center Switches & Servers. Excluding computers and printers hardware maintenance.

a. Installation & Commissioning:

During the contract period if GCOE, Amravati procures any equipment from any supplier, the selected bidder shall co-ordinate for installation and subsequent commissioning, without any charges on GCoE, Amravati.

b. Onsite Support:

1. Contractor will have to provide onsite support for all the equipment covered during contract period within campus of GCOE, Amravati.
2. The bidder will bear all expenses including Boarding, Lodging & conveyance etc. of the team.
3. Indemnity: Bidder shall always indemnify GCoEA being unlimited with the time, against all claims, which may be made in respect of the said work for infringement of any rights protected by patent registration, design or trademark. In the event of any claim in respect of any alleged breach of a patent, registered design or trade being made against GCoEA, it shall notify to the Bidder and the Bidder shall at its own expense, either settles any such dispute or conduct any litigation that may arise, there from.
4. Force Majeure: The force Majeure condition may include but not limited to Fires, explosions, floods, earthquakes, strikes, mobilization, wars, acts of God, acts of Government, etc. The period of AMC may be extended in case of Force Majeure condition. To be able to obtain an extension to the AMC period, the bidder shall promptly notify GCoE, Amravati advising the existence of such an event, not later than two weeks of such event happening.
5. Termination for Default: The Purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default, sent to the service provider, terminate this Contract in whole or in part. If the service provider fails to deliver any or all the services within the time period(s) specified in the Contract, or any extension thereof granted by the Purchaser, If the service provider fails to perform any other obligation(s) under the Contract; and if the service provider, in either of the above circumstances, does not remedy his failure within a period of 30 days (or such

longer period as the Purchaser may authorize in writing) after receipt of the default notice from the Purchaser.

6. Penalty Clause: The services should start as per the date mentioned in the work order. If the services are not delivered within the mentioned period, then penalty charges of 1% of the cost mentioned in the work order per week will be applied on the service provider subjected to maximum 10% penalty charges of the cost mentioned in the work order. Final decision in this regard shall be taken by The Principal, Government College of Engineering, Amravati.

7. Cost of Bidding: The Bidder shall bear all costs associated with the preparation and submission of its tender, and the Purchaser will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the tendering process.

8. The bidder is further required to understand that The Principal, Govt. College of Engineering, Amravati is not bound to accept the lowest or any bid that may be received against this tender enquiry.

9. Details of the bidder in prescribed format i.e. Annexure-B of the tender form on the Letter Head of the bidders' firm should be submitted with tender submission.

10. Declaration by the supplier:

We, hereby fully agree to all the terms and conditions mentioned above by the Principal, Government College of Engineering, Amravati for **Annual Maintenance Contract for Data Centre & Campus Wide Networking (CWN) of Government College of Engineering, Amravati.**

We further declare that we are fully aware of the fact that the services provided by us towards this tender of GCoE, Amravati shall be in line with the above terms and conditions and with any other factor put forward by Government College of Engineering, Amravati as and when required.

We accept all terms and conditions of the aforesaid Tender Enquiry.

Date:

Name & Signature of the Bidder with Designation

Seal of the Bidder:

- Note: a) Official seal of the firm and signature of authorized signatory is to be Appended on each page of this Tender form/Bid.
b) Overwriting, if any, should be countersigned by the authorized signatory.

Annexure-B

**(TENDER FOR TECHNICAL BID FOR ANNUAL MAINTENANCE CONTRACT FOR
DATA CENTRE & CAMPUS WIDE NETWORKING (CWN) OF GOVERNMENT
COLLEGE OF ENGINEERING, AMRAVATI.)**

DETAILS OF THE FIRM (on the Letter Head of the firm)

1. Name of the firm: _____
2. Office Address: _____

3. Tel. & Mob. Nos.: _____
4. Email: _____
5. Local Services Center Address: _____

Technical Support Name & Mob. Nos.: _____

6. Details of Directors/Partners/Proprietor of the firm:

- a) Name(s):
- b) Mobile No.(s):

7. GST Registration No.: _____

PAN No. of the Firm/Proprietor: _____

(Copy of Registration certificate to be enclosed)

8. It is certified that our firm is neither blacklisted by any Government Department nor any criminal case is registered/pending against the firm or its owner/partners anywhere in India. (This undertaking (point no. 08) should be given on Rs. 100/- stamp paper separately)

● **Declaration by the bidder:**

We, hereby fully agree to all the terms and conditions mentioned in Annexure-A by the Principal, Government College of Engineering, Amravati for **Annual Maintenance Contract for Data Centre & Campus Wide Networking (CWN) of Government College of Engineering, Amravati.**

We further declare that we are fully aware of the fact that the services of Non-Comprehensive AMC provided by us towards Data Centre of GCoE, Amravati shall be in line with the above terms and conditions and with any other factor put forward by Government College of Engineering, Amravati as and when required.

We accept all terms and conditions of the aforesaid Tender Enquiry.

Date:

Name & Signature of the Bidder with Designation

Seal of the Bidder:

- Note: a) Official seal of the firm and signature of authorized signatory is to be appended on each page of this Tender form/Bid.
b) Overwriting, if any, should be countersigned by the authorized signatory.

Annexure-C

Self-declaration of handling below IT equipment at least for 5 years that Bidder will be experience/able to handle all the items installed in the college campus in various departments.

Number of Equipment in GCOEA Campus: -

Sr.No.	Department	Network Rack	Existing Router Switches	Upgraded Switches Model	Total Access Point	Total Network Rack	Total Network Switch
1	Civil	4	3	1	2	4	4
2	Mechanical	3	2	1	2	3	3
3	Electrical	2	7	1	2	2	8
4	Electronics & Telecommunication	2	4		2	2	4
5	Computer Science & Engineering	6	6	1	2	6	7
6	Information Technology	5	5	1	1	5	6
7	Instrumentation	1	1			1	1
8	AICTE Boys Hostel	1	0	1	2		1
9	New Boys Hostel	1	0	1	2		1
10	Jijau Girls Hostel	1	1	1	1	1	2
11	New Girls Hostel	1		1	1	1	1
12	Dean Department	2	2	0			2
13	Workshop	1	1	0		1	1
14	Admin Office	1	1	0	2	1	1
15	Student section	1	1	0			1
16	Library	1	0	1	1	2	1
17	language Lab	1	0	1			1
18	Datacenter	2	0	6	1	2	6
19	Staff Quarters	1	1	1		1	2
Total Devices/Item		37	6	13	20	32	53

DATA CENTER LIST OF EQUIPMENT

Sr	Equipment / Item Name	Qty	Location
1	Cisco ISR4321 Router	1	Datacentre Rack
2	Cisco Firepower 2110	1	Datacentre Rack
3	Cisco 3504 Wireless Controller	1	Datacentre Rack
4	Cisco C9200L-24P-4x-E	1	Datacentre Rack
5	Cisco C9404R Cisco Catalyst 9400	2	Datacentre Rack
6	HP Proliant DL360e Server	2	Datacentre Rack
7	Avani Ravel fire Alarm	1	Datacentre
8	eSSL security of fingertips	2	Datacentre
9	Water leakage detection System	1	Datacentre
10	AC	4	Datacentre
11	UPS Battery Setup	2	Datacentre
12	All in one System	3	Datacentre
13	Pantum Printer	1	Datacentre

****Approx QTY* May be increases or decreases**

Signature of Bidder with Seal

Annexure D

No Deviation Declaration (On the Letter Head of the firm)

Name of the Supplier:

Sr. no.	Terms and Condition	Condition Description	Deviation (if any)
1.			
2.			
3.			

- In case of no deviation – NIL should be mentioned.

Signature of Bidder with Seal

Annexure-E

Proforma of Performance of Supplier

Certified that performance of the supplier and after sales service provided by
M/S _____ is as given below:-

Sr. No.	Name of supplier	Supply Order No.& Date	Date & Location of Supply of equipment	No. of failures during supply of equipment (Please Give details)	No. of failures after expiry of Purchase Order (Please Give details)	Service provided by supplier** Unsatisfactory /Satisfactory	Remark Please attach service reports of the supplier, if any
1							
2							
3							
4							
5							
etc..							

** Specific remarks only to be given in words specified.

Signature of Head of Institute/Organization/Office/Department
With name and seal of the Office

Annexure-F

Proforma of Support Team & Qualification

Qualification: (Please put a tick (√) mark in appropriate column)							
Sr. No	Name	BE/B.Tech/ MCAs/DoEAC C 'B' Level	M.Sc (IT)/BCA/DOE A CC 'A' Level	B.Sc. (IT) PGDCA/DO E ACC'O' Level Others (Pl. specify)	Addl. Qualification- I CCNA, MCSE, MCSA, CNE, etc. (Pl. specify)	Addl. Qualificatio n -2	Remark s
1.							
2.							
3.							
4.							

Signature of Bidder with Seal